



# HUNTER FALCON

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## Summary

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Highly-motivated employee with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

## Skills

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- Digital Integration & Management
- HR Policies & Compliance
- Employee Relations
- Interpersonal Communication
- Recruitment & Selection
- Organizational Leadership

## Experience

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Chick-fil-A | Lutz, FL

**Hiring & Communications Manager**

08/2022 - 12/2023

- Conducted analysis of operational and talent processes, identifying areas for improvement and implementing effective solutions to help maximize performance.
- Directed and supervised the onboarding process for new hires, ensuring a seamless transition into the company's culture and operational workflows.
- Creatively strategized and reviewed internal communications to maintain consistency on company policies and compliance procedures.
- Enhanced organizational health standards by overseeing digital platforms and in-store operations.

Chick-fil-A | Lutz, FL

**Shift Manager**

07/2021 - 08/2022

- Managed daily cash intake by counting out registers and tabulating profits.
- Upheld company standards and compliance requirements for operations.
- Coached employees on interactions with customers to drive exceptional service.

Chick-fil-A | Lutz, FL

**Team Member**

06/2019 - 07/2021

- Developed positive customer relationships through friendly greeting and excellent service.
- Worked hard to learn required tasks quickly to maximize performance.
- Rotated through series of different stations based on team needs.

## Education and Training

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University of South Florida | Tampa, FL

**Bachelor of Science** in Political Science & Mass Communications

Expected in 06/2025

Sunlake High School | Land O' Lakes, FL

**High School Diploma**

06/2021

- Honor Roll
- 3.8 GPA
- Graduated magna cum laude